

Order Management Solution

A customer order management solution that simplifies omnichannel retail

Deck Commerce Order Management is a distributed order management solution that allows retailers to support omnichannel commerce. The platform is delivered through cloud hosting technology and features a rich integration framework that supports consumer experiences globally. Aggregate and manage orders across all consumer channels with Deck Commerce OMS.

Features & Capabilities

Order Orchestration

Deck Commerce provides visibility and management capabilities from the time an order is placed to handling the returns and exchange process. From advanced automation rules for order processing to return management that allow for “buy anywhere, return anywhere” capabilities, with Deck Commerce, retailers have full visibility into the entire life-cycle of an order.

Enterprise Inventory

Deck Commerce aggregates all your inventory across an unlimited number of distribution points, including warehouses, retail stores, 3PLs, and drop shippers. Global visibility of inventory allows you to see what’s on-hand and what’s been committed.

Transaction Processing

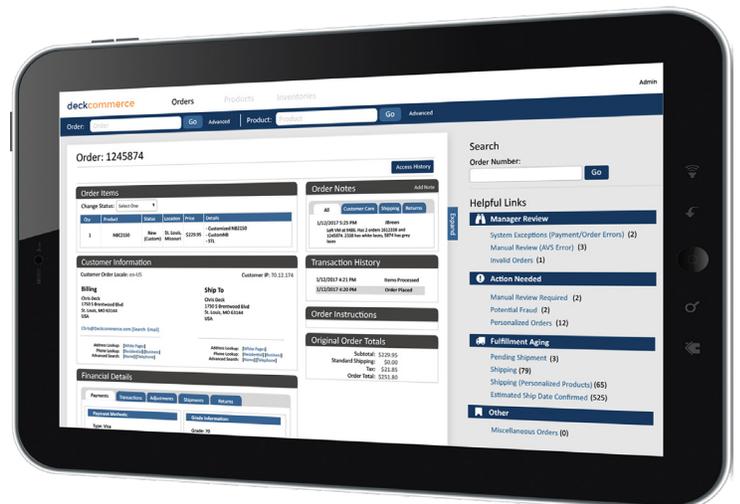
Deck Commerce optimizes and streamlines the processes related to payments, tax, fraud, loyalty and updates to your customers.

Store Fulfillment

With Deck Commerce, store associates have the tools they need to manage store fulfillment scenarios. The intuitive, tablet-friendly, interface allows store associates to quickly and easily ship products from their store, manage store pickups, or handle returns from an online purchase.

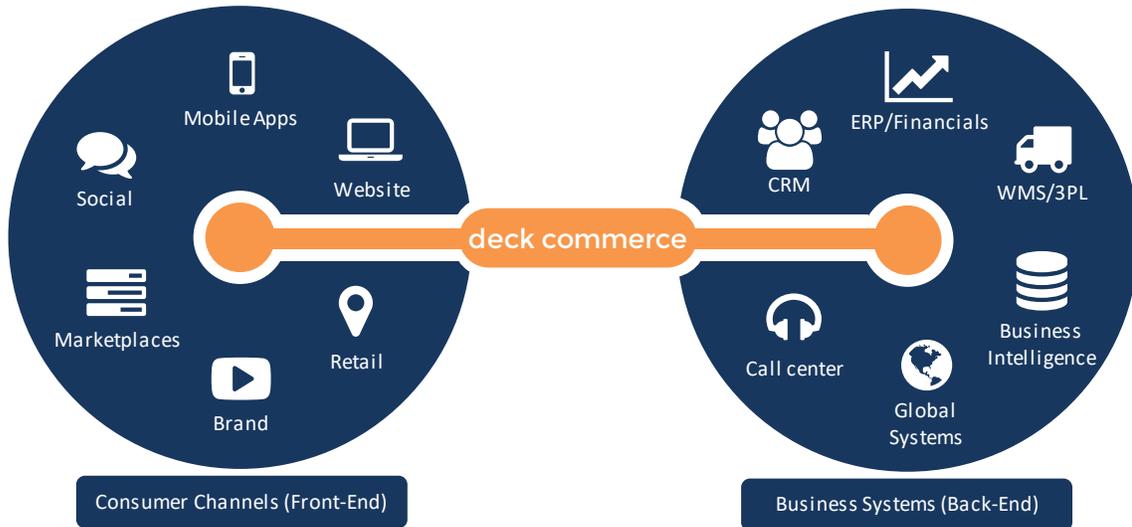
Customer Service Tools

With Deck Commerce aggregating orders across all consumer channels, customer service representatives have full visibility into orders placed. The customer service portal provides access to the tools needed to create new orders, modify existing orders, provide appeasements, and handle refunds and exchanges.



Order Management. Simplified.

Deck Commerce is cloud software that syncs orders, inventory and transaction data across multiple sales channels and fulfillment locations. The platform is a bridge that seamlessly integrates consumer experiences with business systems, simplifying the flow of data and streamlines core operating processes.



Benefits of Deck Commerce



Ease & Flexibility of Integrations

Deck Commerce’s integration framework is the best technology in the market for connecting disparate systems.



Simplifies Omni-Channel Operations

Workflow controls and optimized tools support complex processing needs and improved service levels.



Global Commerce Accelerator

With native support for multiple sites and brands, businesses can quickly expand into new channels and geographies.

About Deck Commerce



SaaS Platform



API Integration Framework



Continuous Innovation



Workflow Automation

WANT TO LEARN MORE?

Contact us today to speak with a Sales Engineer
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