

DECK COMMERCE ORDER MANAGEMENT

- FOR ADOBE COMMERCE -



- ✓ Automatically process up to 98% of orders with one extension
- ✓ Grow omnichannel, multi-brand, & global revenue
- ✓ No outsourcing or internal teams needed for OMS maintenance

“We've been able to save on headcount in Customer Service, Accounting, & IT while increasing [sales] volume.”

-VP Marketing & Ecommerce
Retailer Using
Deck Commerce + Adobe

SOLUTION OVERVIEW

Deck Commerce Order Management System (OMS) simplifies the complex processes that happen after an order is placed on your selling channels, including your Adobe Commerce storefront.

Through this extension, your orders will import into Deck Commerce in real-time, along with orders from all other channels, giving all teams a single view to reference and service orders throughout the entire order lifecycle.

Prebuilt workflows automate even the most complex inventory, transaction, and fulfillment scenarios—giving you a profitable customer-centric foundation needed to power omnichannel, multi-brand, and global commerce at scale.

No more layering dozens of extensions or customizing code to service, process, and fulfill orders —Deck Commerce simplifies managing shipments, settling payments, servicing customers, processing returns, and more.

From automated workflows to smart routing and inventory logic across multiple warehouses, 3PLs, and omnichannel-enabled stores, Deck Commerce streamlines everything from checkout to curbside.

[Schedule a Demo](#)

FEATURE SUMMARY

- ✓ **CERTIFIED EXTENSION**
 - Update Adobe Commerce ↔ Deck Commerce inventory, shipping, & order history configurations directly in Adobe Commerce without development or third parties
 - ✓ **ACCURATE INVENTORY**
 - Aggregate & update ATS inventory across channels
 - Expose cross-channel inventory to customers
 - On/off switches control inventory checks that coincide with shopper actions (view PDP, add to cart, checkout, etc.)
 - Allocate inventory % to specific channels
 - Set SKU-level safety stock
 - ✓ **AUTOMATED WORKFLOWS**
 - Orders aggregate from all channels and up to 98% are automatically processed (inventory, transactions, fulfillment) as business rules are met
 - Automated order processing for even the most complex workflows like preorders, backorders, grace/remorse period, digital items, subscriptions, bundles, kits, pick your delivery date, returns, cancellations, etc.
 - ✓ **STREAMLINED TRANSACTIONS**
 - Automatic triggers for payment, email, SMS, fraud, loyalty, store credits, & other transactions throughout the entire order lifecycle
 - Tokenization with payment gateways (BrainTree, Apple Pay, PayPal, Klarna, etc.)
 - Gift card purchasing and redemption
 - Advanced and delayed capture
 - Customer service/order exception portal for enterprise visibility & manual servicing including credits, charges, reroute to store, returns, etc.
 - Bulk exchange & cancel items
 - ✓ **PROFITABLE FULFILLMENT**
 - Smart fulfillment routing for multiple warehouses, 3PLs, drop shippers, store locations, etc.
 - Configurable capacity, priority, proximity, consolidation, and split shipments rules
 - Configuration portal to manage store & warehouse fulfillment nodes
 - Autocancel items & orders that don't meet dropship compliance criteria
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[Schedule a Demo](#)

WHY DECK COMMERCE?

We know there are other OMS options out there.
Here's why leading retailers choose us.

- 1 Our prebuilt workflows and in-house professional services team** take the guesswork and headcount out of order management. Feel confident you're implementing the right technology for long-term growth, without the overhead.
- 2 Stay ahead of your customers with new order management features.** Easily implement new high-converting and retention features like deferred payment, loyalty programs, and new channels without having to download and maintain technology. We build the latest OMS technology to keep up with your other leading technology – and new consumer habits.
- 3 Automatically process 98% of your orders without human intervention** – including even the most complex workflows like preorders, backorders, digital items, and cross-channel fulfillment. Leaving less orders for manual intervention and potential for human error or poor customer experience.
- 4 Deck Commerce is a comprehensive solution with architecture to scale,** not single tools that need to be downloaded, customized, and maintained by your internal IT team. Freeing your technical resources to work on projects that will help your company scale and grow.
- 5 Certified extension for quick, reliable implementations.** No third parties, custom code, or middleware updates required to connect your order management solution to your Adobe Commerce storefront.

"We had the highest volume this holiday, and it was quiet technology-wise thanks to Deck Commerce."

Head of IT
Global Footwear Retailer

Ready to see
Deck Commerce
OMS in action?

[Schedule a Demo](#)